

**TERMS AND CONDITIONS****“ENJOY 20% OFF AT THE COFFEE BEAN & TEA LEAF  
WITH HSBC CREDIT CARDS”**

*(This Terms and Conditions takes effect from 4 July 2020)*

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that Customer has read, understood and accepted this Terms and Conditions.

1. The “**Enjoy 20% off at The Coffee Bean & Tea Leaf with HSBC Credit Cards**” Promotion (the “**Promotion**”) is applied **at The Coffee Bean & Tea Leaf** and takes effect from **4 July 2020 to 9 November 2020** (the “**Promotion Period**”)
2. This Promotion is applicable for customers who satisfy any and all the following conditions (“**Eligible Customer**” or “**Eligible Cardholder**” or “**Cardholder**”): Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (“**HSBC**” or “**Bank**”) in Vietnam:
  - HSBC Premier World Mastercard® Credit Card
  - HSBC Visa Platinum Credit Card
  - HSBC Visa Cash Back Credit Card
  - HSBC Visa Classic Credit Card(These credit cards shall be referred to as “**HSBC Credit Cards**” or “**Cards**”)
3. This Promotion shall not apply for:
  - Cardholders will not be eligible for this Promotion if his/her Credit Card is delinquent, blocked.Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

**4. Details of the Promotion:**

**4.1 Offer details (“Offer”):** Get cash equivalent to **20% off bill** (Note: The maximum discount of each bill shall not exceed VND 100,000) when making payment with HSBC Credit Cards via POS on each Promotional Day

- Applicable to food and beverage bills only at all stores of The Coffee Bean & Tea Leaf nationwide
- Applicable from **9:00 AM to 11:59 PM** on **Monday, Friday, Saturday, Sunday** every week (“**Promotional Day**”) during Promotion Period, based on Vietnam Time GMT+7 and The Coffee Bean & Tea Leaf system

**4.2** Not applicable at the same time with other promotion programs held by The Coffee Bean & Tea Leaf, and not applicable to delivery, catering services.

**4.3** Promotion shall be deducted directly on the bill.

**4.4** Promotion cannot be replaced with any other products or exchanged for cash.

- 4.5** Promotion cannot be applied during public holidays.
- 4.6** Full details of this Promotion shall be announced on website of HSBC ([www.hsbc.com.vn](http://www.hsbc.com.vn)) and The Coffee Bean & Tea Leaf from 4 July 2019 onwards.
- 4.7** The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion.
- 4.8** Purchases at The Coffee Bean & Tea Leaf will be subject to terms and conditions of The Coffee Bean & Tea Leaf. All matters related to the Offer at The Coffee Bean & Tea Leaf, please contact The Coffee Bean & Tea Leaf for consultant. Other matters relate to Promotion, please contact HSBC for resolving.
- Hotline The Coffee Bean & Tea Leaf: (028) 3826 6244
  - Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
- 4.9** The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
- 5.** In case of any dispute arising out of or in connection with this Promotion, The Coffee Bean & Tea Leaf and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
- 6.** This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
- 7.** This Terms and Conditions is subject to changes at any time as HSBC and The Coffee Bean & Tea Leaf may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and The Coffee Bean & Tea Leaf prior to application.
- 8.** This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.